

JOB DESCRIPTION | BARTENDER

Position Purpose

Prepares alcoholic beverages and provides food and beverage service to customer seated in the bar area in compliance with all local liquid board requirements.

Accountabilities

Restaurant customer alcohol orders are filled quickly and according to recipes. Legal requirements for the service of alcohol are met. Ensure the bar inventories correspond to cash register totals. Meet company service standards and expectations.

Job Functions

1. Greets all customers, obtains orders, and prepares all alcoholic beverages in compliance with all local liquid board requirements, using WINGS established recipes.
2. Prepares & stocks garnishes and mixes for use in the bar.
3. Requisitions and receives all liquor, beer, and wine products and maintains par set for a bar.
4. Collects payment from customers in accordance with established cash handling procedures.
5. Suggests and serves food and beverages to all customers.
6. Cleans and organizes area.
7. Assist or relieves serving personnel as needed.
8. Performs cleaning and stocking duties as assigned.
9. Resolves complaints as he/she becomes aware of them, notifying the manager of any complaints received.

Qualification Standards

1. Must be able to observe and differentiate between monetary denominations
2. Ability to communicate with customers.
3. Must have sufficient mobility to move and/or operate in work area.
4. Minimum age requirements of 19 and have "Serve It Right" certificate.
5. Ability to move 30 lbs. required.
6. Must be able to observe and ensure that the service of alcoholic beverages meets all legal requirements